

# False Alarms

a guide to help prevent them

**Ensure** all users are properly trained on the operation of the system.

**Always** enter and leave the premises using the agreed entry route.

**Always** switch off the system before entering protected areas.

**If** opening/closing times have been agreed advise the alarm monitoring centre if you plan to open or close outside these times.

**Check** the premises are empty before setting the system.

**Ensure** all doors and windows are securely closed.

**Ensure** detection devices are not obstructed.

**Advice** the alarm company if there are alterations to your building or contents that might affect the system.

**Answer** calls from the monitoring centre particularly whilst setting or unsetting the system.

**Ensure** your system is regularly maintained by a competent alarm company.